Effortless ERP Operations,
Powered by Opkey

Transform Your ERP Operations with Intelligent, Agentic Automation for Change Management

The Challenge: Managing ERP Complexity at Scale

Enterprise Resource Planning (ERP) applications are the backbone of modern businesses and represent one of the largest technology investments a company will make. Following costly implementation, businesses face years of ongoing stabilization efforts to ensure the availability of critical systems that support functions like human resources, finance, and supply chain management.

To achieve operational success, applications must evolve to meet fast-changing business objectives – all without sacrificing security or compliance. This constant adaptation demands ongoing testing, validation, and change management, often accompanied by complex requirements. Today, these processes are fragmented, inefficient, and heavily dependent on manual intervention.

As a result, ERP operations can quickly spiral out of control, with broken processes, disruptions, and an endless testing backlog. Left in a constant state of catch-up, total cost of ownership soars and teams struggle to adopt the latest cloud and AI-based enhancements.

Key Challenges

- **Required, yet disruptive patches & updates**
- **Unexpected downtime & broken integrations**
- **Reactive change management drills**
- **Overburdened IT & support resources**
- **Low & slow end-user adoption of new capabilities**

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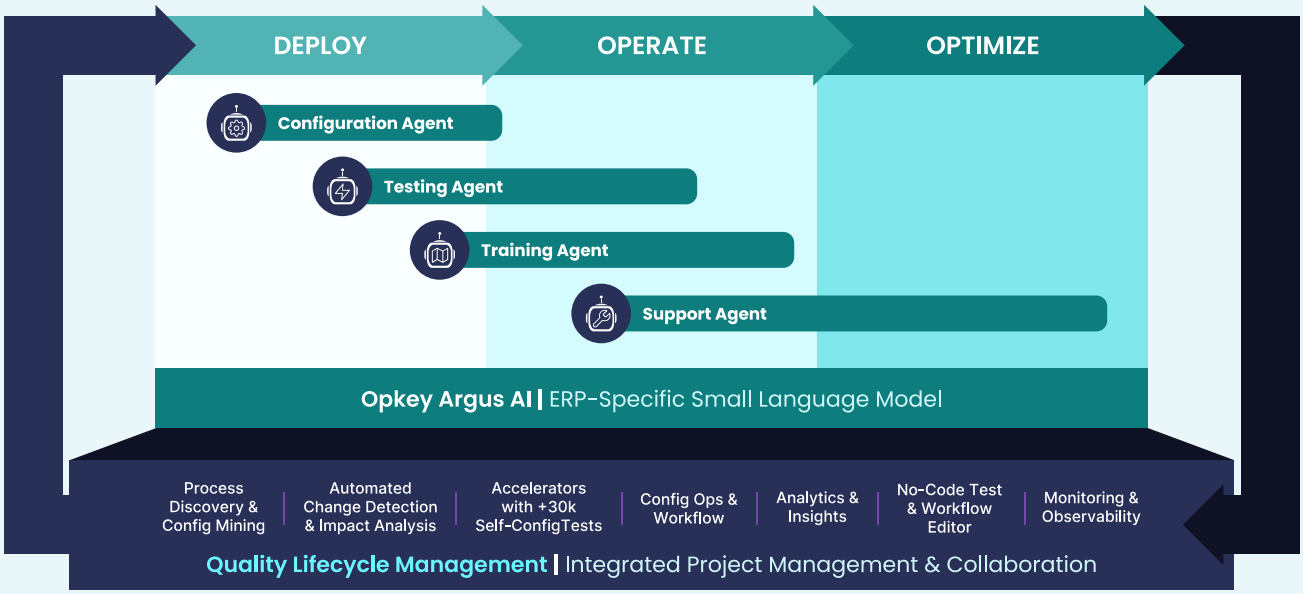
The Solution

Opkey – ERP Lifecycle Optimization Platform (ELOP)

Opkey is an AI-powered lifecycle optimization platform for cloud-based enterprise resource applications. It's the first and only purpose-built platform of its kind, designed to transform the entire ERP lifecycle: from deployment to operation, and ultimately – continuous optimization.

Opkey empowers you to rein-in the complexity of ERP operations with unprecedented stability and continuous validation.



Business Value

Maximized ERP Operability
Ensure seamless performance and minimize downtime with proactive, automated testing and validation.

Accelerated Feature Adoption
Get the most out of your investments with complete test coverage for the latest updates.

Reduced Support Load
Safeguard support bandwidth and redirect resources to more critical work with powerful automation.

Proactive Change Management
Automate training tasks like job aid creation and boost productivity with personalized in-app prompts.

End-to-End Integration Assurance
Verify interoperability and prevent breaks across critical systems to ensure continuity and process efficiency.

80% Reduction in Testing Time

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How Opkey Works:

At Opkey's core is a powerful ERP small language model – Argus AI. Built on years of real-world ERP expertise, Argus intricately understands ERPs, their users, and the human-computer interactions between the two.

Equipped with advanced process mining, observability, and intelligent web automation, Argus is Opkey's command center. Drawing upon a vast repository of process maps and templates, Argus orchestrates a team of virtual agents. Each agent can recollect, think, plan, and act in its specialized role; executing complex, multi-step workflows at transformational speeds.

Opkey embraces a "human-in-the-loop" methodology, which combines the precision and speed of AI with human judgment. This means smarter, more context-aware decisions, delivered at a scale only possible with AI.

Human users interface with the platform through a seamless, intuitive combination of SaaS components and a chat bot powered by natural language prompting. This interface enables your team to easily access the power of Opkey's virtual agents. With human-in-the-loop, you'll confidently transition to the next generation of optimized ERP lifecycle management, and adapt with ease as you scale.

Agentic, AI-Powered ERP Operations

	Key Capabilities	Use Cases
Testing Agent	Revolutionizes ERP testing, reducing downtime and disruptions for business-as-usual changes and patch updates. • Accelerates test script creation with AI-powered self-configuration • Streamlines testing & patch update certification • Automates change impact analysis & process discovery	• User acceptance training & system integration testing • Test suite creation & execution • Continuous testing & patch update certification
Training Agent	An integrated change management and end-user enablement expert, engineered to maximize end user adoption and minimize resistance. • Automatically updates user guides with test case data • Trains users with personalized in-app prompts • Actively monitors user journeys to offer timely assistance	• Training guide creation and updates • In-app contextual prompts and guidance • New user onboarding

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Key Capabilities

Support Agent

Delivers real-time, intelligent assistance to end users at scale, increasing productivity and reducing costly support loads.

- Analyzes user journeys to identify and resolve issues
- Provides real-time guidance and proactive troubleshooting
- Enhances visibility with user behavior and support analytics

Use Cases

- Real-time ticket resolution
- Precise root cause analysis
- User behavior & support analytics

Unlock the Value Promise of Cloud ERP

Traditionally, ERP operations are supported by an ecosystem of fragmented systems and sluggish, manual processes. By streamlining testing, change management, end-user enablement and support, Opkey's powerful automation ensures sustained success and stability for ERP operations. Eliminate costly disruptions, minimize operational risk, and refocus your team's focus on what matters most – with Opkey.

Discover how Opkey eliminates ERP disruptions and resets your team's focus on what matters most.

Request Demo

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Opkey helps businesses maximize the value of their enterprise resource applications with intelligent, agentic AI-powered automation that assures every stage of the ERP lifecycle—from deployment, to operation, to ongoing evolution and business transformation. With Opkey's platform, businesses can seamlessly deploy cloud applications, adopt critical updates with confidence, eliminate human error in system testing, and minimize business disruptions. Trusted by over 250 global enterprises, Opkey is committed to de-risking cloud applications by driving efficiency, reducing costs, and accelerating digital innovation.

To learn more or request a demo, visit www.Opkey.com

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