

Syspro: Governance and Compliance Built In



About Syspro

For over 40 years, Syspro has been purpose-built for manufacturing and distribution. Our platform embeds compliance and traceability into every process from the plant floor to the loading dock so mid-sized manufacturers can operate with confidence, not just meet requirements. Our dedication to innovation, security, and operational excellence has positioned us as a global leader in delivering scalable and intuitive manufacturing solutions.

Introduction

Compliance isn't a checkbox. It's built into how you buy, make, move, and sell. Syspro gives manufacturers real-time visibility into lot genealogy, quality checkpoints, and audit trails across every stage of production. Because when compliance is embedded in your operations, you spend less time preparing for audits and more time running your business.

With Syspro, compliance becomes a competitive advantage.

→ Keep Production Compliant and Traceable

- Track every lot from raw material receipt through finished goods delivery with complete genealogy
- Automate quality checkpoints at critical control points to catch issues before they become recalls
- Maintain audit-ready documentation without manual data collection

→ Keep Supply Chains Visible and Controlled

- Monitor goods in transit with real-time visibility from supplier to customer
- Manage inter-warehouse transfers with full traceability and compliance documentation
- Respond to regulatory inquiries in hours, not days, with instant lot-level reporting

→ Keep Cash Cycles Under Control

- Reduce costs associated with non-compliance penalties and production delays
- Streamline procurement with compliant supplier management and landed cost tracking
- Optimize inventory levels while maintaining regulatory buffer stock requirements

→ Keep Compliance Built-In

- Meet OSHA, REACH, RoHS, ISO, GDPR, and industry-specific standards by design
- Align operations with ESG objectives through embedded sustainability tracking
- Scale compliance processes as you enter new markets and regulatory environments

Syspro stands as a trusted technology partner, helping manufacturing businesses turn compliance and governance from a challenge into a competitive advantage.

Integrating Syspro into Manufacturing Cycles



1. Purchasing

Compliant purchasing starts before the PO even goes out. Syspro helps you qualify suppliers, track certifications, manage landed costs, and maintain full traceability from the moment materials arrive at receiving.

Material Requirements Planning (MRP)

Syspro's MRP feature is the cornerstone of manufacturing planning, providing visibility into every aspect of the material requirements. By analyzing production schedules, inventory levels, and sales forecasts, it ensures that materials are available for production and products are ready for delivery to customers. This proactive planning minimizes inventory costs and enhances customer satisfaction through on-time deliveries.

Requisitions

This feature ensures control over spending and aligns purchases with production needs. Requisitions within Syspro streamline procurement workflow, allowing for organized request methods, approvals and tracking the procurement of goods and services before converting these requisitions into actual purchase orders.

Purchase Orders

The Purchase Orders functionality is a core component in enabling the creation, issuance, and management of purchase orders to suppliers. Additionally, it facilitates detailed order specifications, pricing, and delivery terms, to ensure accuracy in orders and fostering good supplier relationships.

Procurement

Procurement in Syspro goes beyond traditional purchase order management. It involves strategic sourcing to optimize supplier selection, contract management, and order fulfilment. Syspro helps organizations to automate procurement processes, reduce costs, and ensure the acquisition of quality materials.

Blanket Purchase Orders

For ongoing procurement needs, Syspro's Blanket Purchase Orders feature allows setting up long term agreements with preferred suppliers for the supply of goods and services at predetermined prices. This facilitates bulk purchasing at negotiated rates, ensuring cost savings and supply continuity.

Landed Cost Tracking

Understanding the true cost of imported goods is crucial. Syspro's Landed Cost Tracking provides visibility into all costs associated with bringing a product to its warehouse location, including freight, insurance, taxes, and other import duties. This ensures accurate product costing and helps in setting realistic pricing strategies.

Return to Supplier

Syspro enables efficient management of the return process to suppliers in the event of unsatisfactory or defective goods. This feature streamlines the creation of return documentation, tracking of return status, and subsequent adjustments to inventory and accounting records.

Lot Traceability

Every incoming material lot gets tracked from the moment it clears receiving inspection. If a supplier ships non-conforming material three months later, you know exactly which work orders used it, which finished goods contain it, and which customers received it. That's lot traceability that protects your business and your customers.

Quality Management

Integrated within the manufacturing and procurement processes, the Quality Management feature in Syspro includes built-in support for maintaining high quality standards, from the inspection of incoming materials to the final product quality check before shipment. It enables the setting of quality standards, monitoring of quality tests, and management of quality issues, fostering a culture of continuous improvement.





2. Production

On the plant floor, compliance happens in real-time. Syspro tracks work-in-progress, enforces quality checkpoints, captures operator sign-offs, and maintains the genealogy that auditors demand without slowing down production.

Bill of Materials (BOM)

At the heart of every product is its Bill of Materials (BOM), a comprehensive list detailing materials, components, and assembly required to build a product. Syspro simplifies BOM management, allowing manufacturers to define product structures, variations, and complexities with ease. It facilitates flexible manufacturing strategies such as make-to-order (MTO) or engineer-to-order (ETO), directly impacting the work order cycle by enhancing preparation and planning accuracy.

Material Requirements Planning (MRP)

Precision in planning is non-negotiable. Syspro's MRP feature empowers manufacturers to forecast demand accurately, schedule production efficiently, and manage inventory optimally. By analyzing sales orders, forecasts, and production schedules, MRP ensures that materials are available for production and products are available for delivery to customers, thus minimizing inventory costs while maximizing service levels.

Work in Progress (WIP)

The WIP feature offers real-time tracking of goods as they move through the production cycle, from raw materials to finished products. This visibility is paramount for monitoring production flow, managing production costs, and identifying bottlenecks. Syspro allows manufacturers to assess the status of WIP items, apply direct and indirect costs, and accurately gauge production efficiency.

Product Costing

Understanding the true cost of production is crucial for pricing strategies and profitability analysis. Syspro's Product Costing feature provides detailed insights into direct costs (such as materials and labor) and indirect costs (such as overheads). This functionality supports various costing methods, including standard cost, average cost, and FIFO, enabling businesses to make informed pricing decisions based on accurate and comprehensive cost data.

Lot Traceability

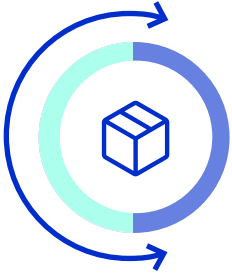
Traceability is key to compliance and quality control. Syspro's Lot Traceability feature tracks materials from receipt through to finished goods delivery. This end-to-end visibility is essential for managing recalls, complying with regulatory requirements, and meeting customer expectations for quality and safety. The feature's powerful search and reporting capabilities also aid in quick isolation and response to quality issues.

Quality Management

Quality checkpoints are built into your work order routing. Operators can't close a step until required tests pass and sign-offs are complete. When non-conformances occur, corrective actions are tracked to closure. This isn't quality management bolted on it's quality built into how you manufacture.



3. Distribution



Between your warehouse and your customer's dock, compliance documentation travels with the goods. Syspro maintains chain of custody, tracks temperature-controlled shipments, manages certificates of analysis, and ensures every transfer is audit-ready. By aligning demand forecasting with supply chain operations, Syspro enables manufacturers to optimise inventory levels, reduce delivery lead times, and maintain product traceability across the distribution network. This end-to-end control helps businesses meet customer expectations, minimize risk, and maintain governance throughout the final stage of the manufacturing lifecycle.

Material Requirements Planning (MRP)

At the core of efficient distribution is the ability to anticipate material needs accurately. Syspro's MRP feature is instrumental in ensuring that inventory levels are optimally maintained, aligning production schedules with market demands. By integrating sales forecasts with actual orders and current inventory levels, MRP provides a dynamic, comprehensive view of material requirements. This not only minimizes inventory holding costs but also improves customer satisfaction through better service levels and timely delivery.

Goods in Transit

Syspro addresses the challenges of managing goods in transit by offering unparalleled visibility into the movement of materials and finished products across the supply chain. This feature tracks the lifecycle of shipments from departure to arrival, enabling businesses to update production schedules and delivery timelines based on real-time data. This ability to monitor goods in transit helps mitigate risks associated with delays or losses, ensuring more reliable and responsive supply chain operations.

Supply Chain Transfers

Optimizing the flow of goods between different locations within the supply chain is critical for maintaining operational continuity and meeting market demands. Syspro's supply-chain transfer feature facilitates a smooth transfer of inventory between warehouses, manufacturing plants, and distribution centers. It streamlines the requisition and fulfilment processes, ensuring that inventory levels across locations are balanced and aligned with production and distribution needs.

Lot Traceability

Ensuring the traceability of lots from raw materials to finished products is essential for compliance, quality control, and consumer safety. Syspro's lot traceability feature provides end-to-end visibility, enabling businesses to track the history, application, and location of items throughout the supply chain. This feature is crucial for facilitating recalls, complying with regulatory standards, and reinforcing consumer confidence in product quality and safety.

Quality Management

Quality management remains a top priority throughout the distribution-order cycle, as it directly impacts brand reputation and customer satisfaction. Syspro's Quality Management system integrates into the distribution process, from supplier evaluation to final product delivery. It enables strict quality checks, non-conformance tracking, and corrective action processes, thus ensuring that only products meeting the highest quality standards reach the market. This feature supports a culture of continuous improvement, driving product and service excellence.



4. Sales



When customers need certificates of conformance, material safety data sheets, or lot-specific test results, you deliver them with the shipment—not days later. Syspro connects sales orders to production genealogy, so compliance documentation is always complete and accurate. From managing blanket sales agreements and real-time order tracking to handling returns and quality checks, Syspro empowers manufacturers to respond swiftly to customer demands while upholding operational control and governance. This integrated approach not only strengthens customer relationships but also reinforces trust and accountability across the sales lifecycle.

Inventory Forecasting

Effective inventory management begins with accurate forecasting. Syspro's Inventory Forecasting feature allows businesses to predict customer demand based on historical data, market trends, and sales forecasts. This predictive insight helps to optimize production planning and inventory levels, ensuring that the right products are available at the right time to meet customer demands while minimizing excess stock and associated costs.

Sales Orders

The Sales Orders feature in Syspro streamlines the processing of customer orders from initiation to closure. It allows for detailed order tracking, status updates, and inventory allocation, to ensure that sales teams and customers have accurate, information. This feature enhances customer satisfaction by facilitating timely order fulfillment and provides valuable data for analyzing sales trends and performance.

Blanket Sales Orders

For customers who place regular orders or require large, periodic shipments, Syspro's Blanket Sales Orders feature offers a convenient and efficient management system. This feature enables the creation of long-term sales agreements, specifying products, quantities, and delivery schedules. It simplifies order processing, supports price negotiation, and enhances forecasting accuracy by securing predictable demand over the agreement's lifespan.

Return Merchandise Authorization (RMA)

Even with the best quality products, returns are a reality of business. The RMA feature in Syspro streamlines the returns process, ensuring that customer returns and exchanges are handled efficiently and effectively. This not only aids in maintaining customer satisfaction but also provides essential feedback mechanisms for analyzing product issues, contributing to continuous quality improvement.

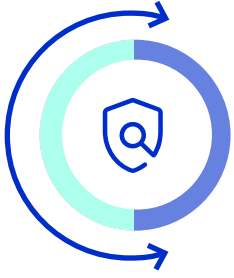
Lot Traceability

Maintaining visibility into product origins and movement is crucial for compliance, quality control, and customer trust. Syspro's Lot Traceability feature ensures that businesses can track and document the lineage of every product from raw materials to final delivery. In the sales order cycle, this traceability supports quality assurance, facilitates recalls if necessary, and reinforces customer confidence in product integrity.

Quality Management

Across all stages of the manufacturing sales order cycle, maintaining rigorous quality standards is paramount. Syspro's Quality Management feature integrates quality-control processes within the sales-order cycle, from initial order through to post-delivery support. It ensures products consistently meet established quality criteria, minimizes defects and returns, and strengthens the company's reputation for reliability and excellence.





Conclusion

Compliance isn't a department; it's how you operate. Syspro embeds traceability, quality management, and governance into every transaction, from purchase order to customer delivery.

Because of Syspro, manufacturers track every lot, enforce every quality checkpoint, and maintain audit-ready documentation without adding headcount or slowing down production. You operate with confidence because compliance is built in, not bolted on.

That's manufacturing that runs smarter, faster with compliance as a competitive advantage, not a cost center.

syspro

Smarter. Faster.
Built for Your Industry.

[Syspro.com](https://syspro.com)